

16 November 2020

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## Stakeholder brief

Dear colleague,

### **Whitehouse Surgery is due to open on 1 December 2020.**

We are writing to inform you of the arrangements for Whitehouse Surgery, the new GP surgery located within the state-of-the-art Whitehouse Health Centre. In order to serve the growing communities of Milton Keynes, the centre is located on Dorset Way in the Whitehouse area on the western edge of the city.

We wrote to you in July 2020 to inform you that the contract to deliver GP services at Whitehouse Surgery had been awarded to OneMedical Group. Since then we have been working closely with OneMedical Group and are delighted to confirm (subject to no further Covid-19 restrictions) that the new health centre will open on 1 December 2020. OneMedical Group are in the building now and preparing for a Covid-19 safe opening.

Whitehouse Surgery has had almost 3,000 expressions of interest from members of the public wishing to register as patients. The surgery will start to process those in the next couple of weeks and will be open for more registrations once it officially opens on the 1<sup>st</sup> December. If patients have already expressed an interest they will be receiving some information shortly via email on how to register. If patients haven't already done this, they can register as a new patient at Whitehouse Surgery by emailing [whitehouse.mk@nhs.net](mailto:whitehouse.mk@nhs.net) and they will be sent a registration pack.

Due to the high number of expressions of interest, OneMedical Group is focusing on these registrations first and any additional registrations from local communities such as Whitehouse and Fairfield. In the new year, the promotion of the service will go wider to the whole of Milton Keynes.

For the latest news and updates you can follow Whitehouse Surgery on Facebook <https://www.facebook.com/WhitehouseSurgeryMK>. The team at OneMedical Group are in the process of creating a virtual tour of the surgery, which will be available at the end of November for members of the public to view.

The new website should be available later this week, you will be able to visit the website on [www.onemedicalgroup.co.uk/whitehouse-surgery-miltonkeynes](http://www.onemedicalgroup.co.uk/whitehouse-surgery-miltonkeynes). The telephone number is being confirmed over the next week and will be available on the website.

Due to current Covid-19 guidelines, patients will only be able to visit Whitehouse Surgery if they have a pre-booked appointment.

Whitehouse Surgery are looking forward to working with other practices in the area and are excited to join the Watling Street Primary Care Network (PCN).

If you have any queries about this briefing or would like further information, please contact either:

- Alexia Stenning, Associate Director of Primary Care Commissioning and Transformation, BLMK Clinical Commissioning Collaborative by email: [alexiaستنning@nhs.net](mailto:alexiaستنning@nhs.net) or mobile 07780223308; or
- Sarah Everest-Ford, Strategy Director, OneMedical Group by email [SarahEverest@onemedicalgroup.co.uk](mailto:SarahEverest@onemedicalgroup.co.uk) or phone 0113 284 3158

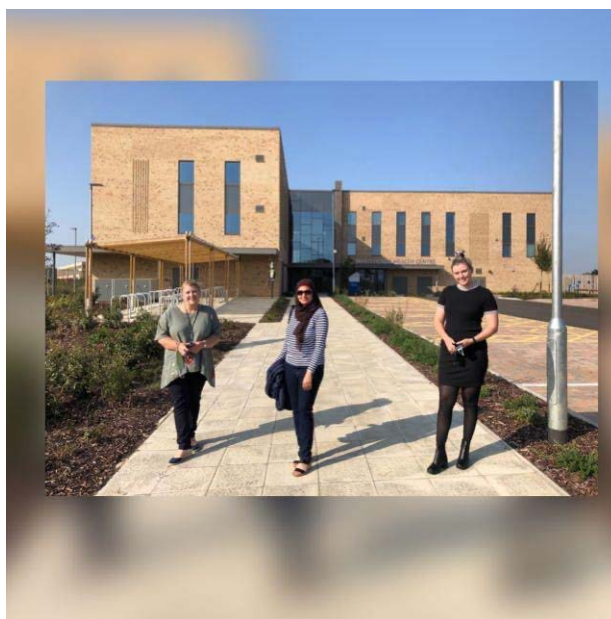
Yours faithfully



Nicky Poulain  
Director of Primary Care  
Bedfordshire, Luton and Milton Keynes Clinical  
Commissioning Groups



Sarah Everest-Ford  
Strategy Director  
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*Whitehouse Health Centre*